



GUEST SERVICES

Strollers and wheelchairs can only be accommodated on the grounds.

AMERICAN SIGN LANGUAGE

Tour transcripts are available upon request. Please ask your nearest host.

PHOTOGRAPHY POLICY

Photography is permissible for your own personal enjoyment. Any use, distribution, or reproduction of the photographs, videos or other images of the Winchester Mystery House® and grounds for commercial purposes are strictly prohibited without the prior consent of Winchester Mystery House®, LLC. Photo shoots / location filming can be arranged. Please contact info@winchestermysteryhouse.com



Ask about our Annual Pass and the many savings you and your guest can receive for a full year.



The Winchester Mystery House® is a designated California Landmark #868

525 South Winchester Blvd.
San Jose, CA 95128-2588

(408) 247-2000

winchestermysteryhouse.com

TRANSLATION SERVICES

Tour transcripts are available in French, Chinese, Vietnamese, German, Japanese, and Spanish. Escorts welcome.

INFORMATION

- Face covering required for all Guests 3 years and older during your visit
- Maintain Physical Distancing of at least 6 feet between your party and other guests, including while waiting in line
- The maximum party size is six to enter and travel on the estate.
- See a Host for availability of our Video Access Tour for guests who have difficulty climbing stairs, standing or walking for long periods of time.
- Personal photography is permitted inside the mansion and on the estate grounds for personal enjoyment. Tripods are not allowed and flash photography is limited to outdoor spaces only.
- For your safety, outside food and beverages are not permitted. Only bottled beverages may be taken on your Mansion Tour.
- Smoking is prohibited on the estate.
- Pets are not permitted on the estate. Service animals must remain on a leash.
- Discount coupons must be presented at time of purchase.

The Winchester Mystery House® is not liable for loss, theft or damage to any vehicles or property. Lock cars and secure your valuables. Lockers are available on the estate for your convenience.

Thank you for coming! Your visit today helps fund the restoration and continuous maintenance of this unique landmark.



WINCHESTER ESTATE MAP

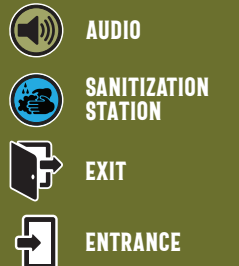
MANSION TOUR MAP

1. Carriage Entrance Hall
2. Staircase to Nowhere
3. Carriage House
4. Switchback Staircase
5. Hayloft
6. Farmhand's Bedroom
7. 13 Panel Room
8. 13th bathroom
9. Nurses Station
10. Sarah's Bedroom
11. Sitting Room
12. Seance Room
13. Unfinished Dressing Room
14. North Conservatory
15. Hall of Fires

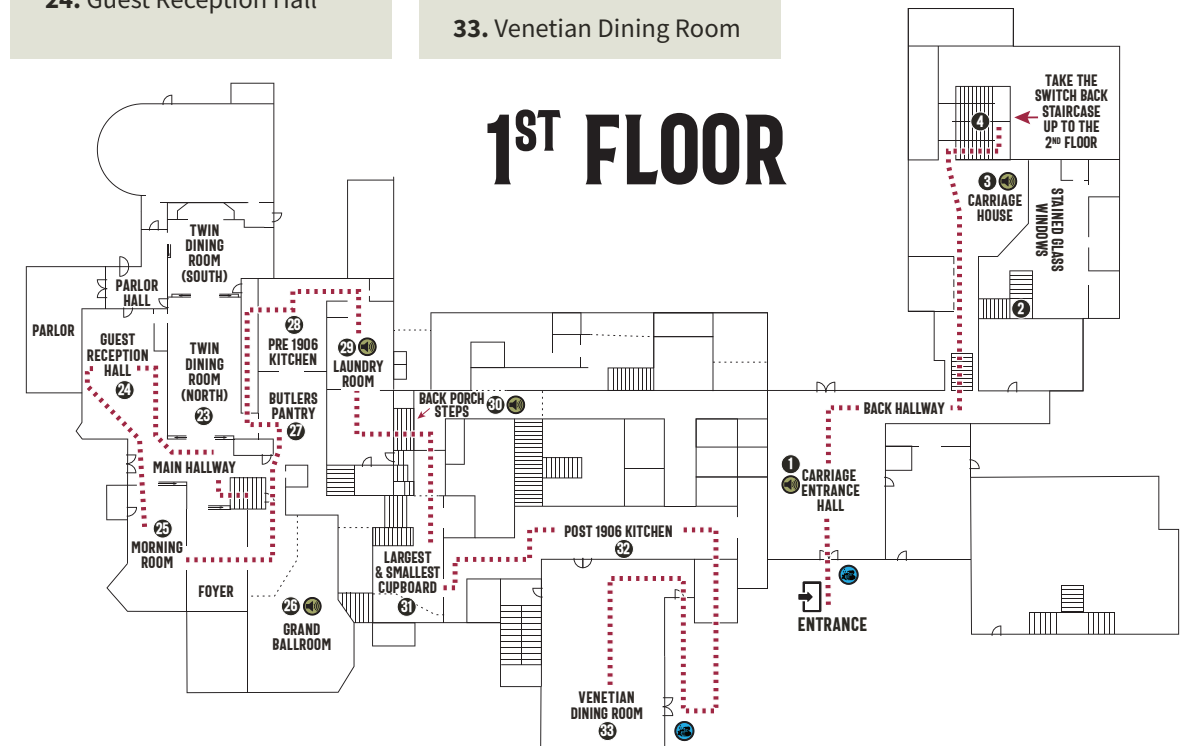
16. Marion's Suite
17. South Conservatory
18. Linen Rooms
19. Oldest Bedroom
20. Crystal Bedroom
21. Door to Nowhere
22. Daisy Bedroom
23. North Dining Room
24. Guest Reception Hall

25. Morning Room
26. Grand Ballroom
27. Butlers Pantry
28. Pre 1906 Kitchen
29. Laundry Room
30. Back Porch Steps
31. Largest and Smallest Cupboard
32. Post-1906 Kitchen
33. Venetian Dining Room

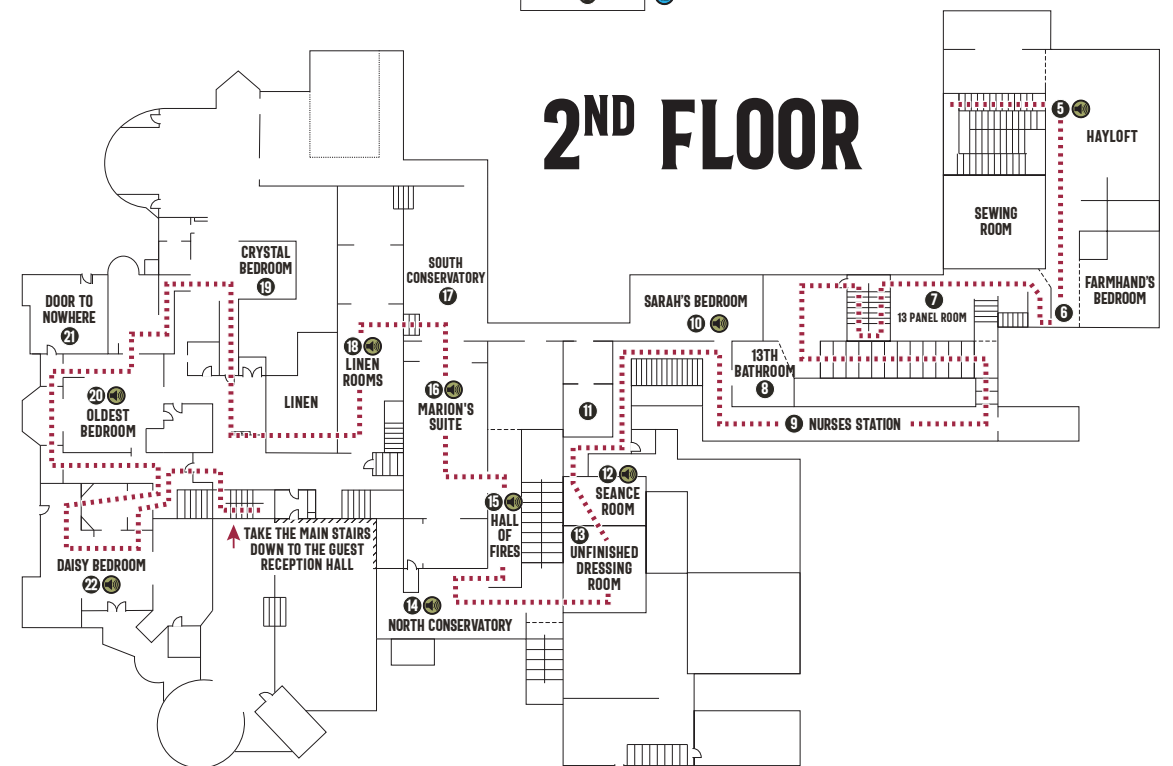
LEGEND



1ST FLOOR



2ND FLOOR



PLEASE FOLLOW THESE RULES



Face covering required for all Guests 3 years & older while visiting



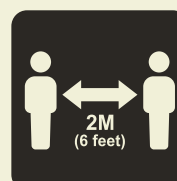
Only Household parties of up to 6 guests can remain together



Please remain on the tour path at all times. Do not touch walls, furniture or antiques



Please stand on the floor markings until the party in front of you moves forward



Maintain Physical Distancing of at least six feet between your party & other guests

1 STABLES

Designed to house Sarah's carriage and riding horses, the original stables were considered state-of-the-art for their day.

2 FOREMANS HOUSE

This charming house was once occupied by Mrs. Winchester's Foreman-John Hansen, his wife and two boys.

3 FRUIT DRYING SHED

The evaporator in this building was used to dry apricots and prunes that grew in Sarah's orchards. The evaporator dried fruit at the rate of 1-1/2 tons every 30 hours.

4 TANK HOUSE

The water tank originally on top of the tower was destroyed by fire in the late 1940's. The ground floor of the building was used as a plumber's workshop. Many of the original dies and cutters are still here. The upper floors were used for field hand's living quarters.

5 PUMP HOUSE

The Pierce gas engine in this building provided electricity to the mansion and ultimately powered the Otis elevator.

6 CARRIAGE HOUSE

Mrs. Winchester had several cars including a 1909 Renault Limousine and a 1917 Pierce Arrow Limousine. The cars were repaired, washed, and housed in this building.

7 CENTRAL GARDENS

The crescent shaped hedge in this courtyard points to the room where Mrs. Winchester died.

8 GAS LIGHTING SHOP

Before electricity was installed, this plant pumped the gas used to light the mansions. The gas that was produced was made with gasoline. Then it was pushed through the gas lines with a piston controlled by the counterweight.

9 AVIARY

This is where Mrs. Winchester kept several species of tropical birds. The proper temperature was maintained by using heat produced by the steam furnace in the basement.

10 EGRET FOUNTAIN

All the statue and fountain pieces were manufactured in New York by J.L. Mott Iron Works. They are made of a corrosion-resistant metal consisting of zinc and tin. The pedestals are made of cast iron. This fountain piece depicts the North American Egret.

**11 GARDNERS TOOL SHED
VIDEO ACCESS TOUR**

Mrs. Winchester had this building constructed in the shape of a key hole. Some say it represented eternal life—which Mrs. Winchester hoped to achieve by keeping the carpenters building 24 hours a day.

This is also where we host the Video Access Tour. Please speak to an associate for more information about the Video Access Tour.

12 PALM DRIVE

This was the main driveway to the Mansion. Mrs. Winchester had her own personal touch. By lining it with 13 Washingtonia Palm Trees.

13 CUPID FOUNTAIN

One of the features of Victorian homes was the display of the ancient classics in the statues and fountain pieces. This fountain piece depicts the mythological Cupid (God of desire) and a swan.

**14 ORIGINAL ENTRANCE
LLANADA VILLA**

These sandstone pillars and wrought iron gates mark the formal entrance to Mrs. Winchester's estate. She called it "Llanada Villa."

15 CHERUB FOUNTAIN

All the fountains have been restored over the years. Originally they had brick foundations coated with several layers of rough concrete. The figures here are that of a cherub (small boy) riding a Hippocampus (sea monster with the head of a horse and the body of a fish).

16 SERPENT FOUNTAIN

Many Victorian homes were highlighted by formal entries. The fountain and statues were to draw attention to the front doors of the mansion. The fountain piece is a pair serpents and the statues are of Hebe (goddess of youth) and Demeter (goddess of harvest and fertility)

17 DOOR TO NOWHERE

Building oddities—such as this infamous door that opens to a 13 foot drop—were common only to Mrs. Winchester's home.

18 FRONT DOORS

These art glass doors cost Sarah Winchester \$3,000 and had gone unused since their installation in 1906.


19 COAL CHUTE

The Coal Chute, located under the iron cap, carried coal directly into the front basement to fire the furnace and many of the mansion's 47 fireplaces.


20 ALMOND COURTYARD

Before the 1906 earthquake, this courtyard stood in the shadow of a 7-story tower.


LEGEND




MANSION TOUR START




GARDEN TOUR START




RESTROOMS




SANITIZATION STATION



ENTRANCE



MERCANTILE



EXIT

